

**OPERATIONS STATISTICS – 2024**  
**INVESTIGATION AND COMPLIANCE DEPARTMENT**

**Review of Complaints**

	Year ended 31 March 2024	Year ended 31 March 2023
Brought forward	71	68
Pursuable complaints received	190	185
Completed with no follow-up action <sup>1</sup>	(132)	(122)
Referred to Discipline Department	(1)	-
Referred to specified enforcement agencies <sup>2</sup>	-	-
Initiated enquiry and/or investigation <sup>3</sup>	(64)	(60)
In progress at end of period	64	71

Notes

1. In these cases, the Investigation and Compliance Department (**INC Department**) reviewed the complaints by reference to the materials provided by the respective complainants and the additional information obtained from the parties concerned, and considered that the complaints had no merit or the parties concerned had provided a satisfactory explanation to support that there were no auditing or reporting irregularities, misconducts or non-compliances with accounting requirements,
2. These cases include cases that were referred directly to specified enforcement agencies because either the INC Department identified potential issues not within the remit of the AFRC or cases where auditing/reporting irregularities or misconducts were identified and the AFRC decided not to initiate an investigation. According to the AFRC Ordinance, "specified enforcement agency" means the Commissioner of Police of Hong Kong, the Commissioner of the Independent Commission Against Corruption, the Hong Kong Institute of Certified Public Accountants, the Hong Kong Exchanges and Clearing Limited, the Securities and Futures Commission, the Registrar of Companies, the Monetary Authority, the Insurance Authority, the Commissioner of Inland Revenue, the Official Receiver, the Mandatory Provident Fund Schemes Authority, or the Market Misconduct Tribunal.
3. In these cases, the INC Department identified potential non-compliance with accounting requirements, auditing/reporting irregularities or misconducts from reviewing the complaints. Hence, enquiries and/or investigations were initiated.