

OPERATIONS STATISTICS – 2022
INVESTIGATION AND COMPLIANCE DEPARTMENT

Review of Complaints

	1 April 2022 to 31 December 2022	Year ended 31 March 2022
Brought forward	68	29
Pursuable complaints received	148	101
Completed with no follow-up action ¹	(82)	(31)
Referred to specified enforcement agencies ²	-	-
Initiated enquiry and/or investigation ³	(41)	(31)
In progress at end of period ⁴	93	68

Notes

1. After the Investigation and Compliance Department (**IC Department**) reviewed the complaints by reference to the materials provided by the respective complainants and the additional information obtained from the parties concerned, it considered that the complaints had no merit or the parties concerned had provided a satisfactory explanation to support that there was no auditing or reporting irregularities, misconducts or non-compliance with accounting requirements.
2. Includes cases that were referred directly to specified enforcement agencies because either the IC Department identified potential issues not within the remit of the AFRC or cases where auditing/reporting irregularities or misconducts were identified and the AFRC decided not to initiate an investigation. According to the AFRC Ordinance, "specified enforcement agency" means the Commissioner of Police of Hong Kong, the Commissioner of the Independent Commission Against Corruption, the Hong Kong Institute of Certified Public Accountants, the Hong Kong Exchanges and Clearing Limited, the Securities and Futures Commission, the Registrar of Companies, the Monetary Authority, the Insurance Authority, the Commissioner of Inland Revenue, the Official Receiver, the Mandatory Provident Fund Schemes Authority, or the Market Misconduct Tribunal.
3. After the review of complaints, the IC Department identified potential non-compliance with accounting requirements, auditing/reporting irregularities or misconducts. Hence, enquiries and/or investigations were initiated.
4. Excludes 2 (2022: 9) pursuable complaints of a vexatious, abusive or unreasonably persistent nature, which were not taken further.